Quarterly Figures October – December

No. of odour complaints	2006	2007	2008	2009
	37	10	41	19

One noise complaint was received during the quarter Oct-Dec 2009.

Quarterly Figures January - March

No. of odour complaints	2007	2008	2009	2010
	17	4	4	4

Incidents

17/11/09 - 2 complaints – no process problems 25/11/09 - 2 complaints – loss of incineration briefly

26/11/09 - 2 complaints - no process problems, one vehicle on the yard